

United States Postal Service®

INDUSTRYALERT

March 13, 2023

[INCIDENT # 7481169] *PostalOne!* System – PDF Download

The United States Postal Service ***PostalOne!* System** is experiencing issues with PDF Download option available on “Dashboard”, “Job Detail” and “View Transactions” page, however alternate download methods (excel and .csv) are working wherever available. Incident ticket (#7481169) has been assigned to track this issue. The IT team is currently investigating and updates will be provided as necessary.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (7:00 AM CT – 7:00 PM CT), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

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